



This is the team of the company. The sales responsables are always available to answer your requests of information.

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The catalogue 2020

We are glad to introduce you our new catalogue. The catalogue is published also in German, French, Italian, Croatian. This catalogue is also published on line on our website www.rinaldin.com. On line catalogue includes all changes that take place during the year and is daily updated.

Prices and quantity discounts

Prices are shown in this catalogues as a guide only. They are subject to revision without notice. Goods will be invoiced at the price included in our order confirmation. Quantity discounts are available for most items. Discounts will automatically be included in the invoice even if not requested.

Payment terms:

- In advance with 4% discount
- Credit card or Paypal with 1% discount

For EEC countries:
 Bank: Banco Popolare di Verona
 Branch: San Martino B.A.
 Iban: IT27 V 05034 59791 000000050905
 Swift: BAPPIT21181

Delivery

Prices printed in the catalogue are ex-factory, that is delivery charge is not included. You can organize the shipment by yourself supplying us your transporter's name and telephone number. Otherwise we will offer you a quotation for delivery with our transporters. We have a network of transporters that offer quick and reliable services to any country.



The red line helps you to find the way ways to our seat from the highway exit Verona Est.

10 good reasons to visit daily our site www.rinaldin.com

- Besides including all products of this catalogue, the site includes also the new products entered during the year. The site is daily updated with information regarding prices changes, discontinued products, correction of mistakes.
- Our site can store much more information than the catalogue, therefore each product comes with technical information and detailed instructions for use.
- The site shows many tutorial videos on machines and tools.
- For each item you will read stock availability. In case the item is not available, the site shows you the date when it will be in stock.
- Product search is very easy thanks to an efficient search engine.
- You will enjoy making orders with the shopping trolley system.
- You can visualize the orders you have already sent and check in detail the steps of orders in process.
- You can also examine the statistics of the items you ordered in the last 3 years. In this way you can easily reorder items without losing time tracking them in old invoices.
- You can examine the site without any password and without signing up. You can make trial orders without sending them, and without any commitment.
- The Framer's Manual, published on the site, include interesting articles.

Minimum order

Minimum order for exports is 200€ (without considering transport and VAT amount). Orders which are below this amount are subject to a 6€ order handling charge.

How to order

Website: You can make online orders directly through our website www.rinaldin.com.

Email: You can directly email to silvia.pattanaro@rinaldin.it

Fax: 0039.045.990960

Telephone: 0039.045.991622
 Most of the times you can speak in your mother language with one of our sales responsables.

Visit us: We are located in Verona, at a short driving distance from both Venice and Milan.

Opening hours

Offices and warehouse are open from 8.30 to 12.30 and from 14 to 18. Closed on Saturdays.

Privacy Customers personal data are stored by us in compliance with privacy laws.

Delivery terms

Orders are normally dispatched within 8 working hours.

Complaints

If you suspect that your goods have been damaged in transit you must write "Damaged" and specify in detail the damage on the delivery document. We cannot usually issue credits if goods have not been signed for as "damaged". We can help you if you contact us. A photo of the damaged parcels would be helpful. We do not advise rejecting the goods unless the damage is significant.

