

**THE CATALOGUE**

We are glad to introduce you our new 2012 RINALDIN catalogue. Catalogues are published also in German, French, Italian, Croatian. In order to make it easy to consult, we gave large importance to order and clarity. In fact each article has its own illustration, description and price. For some items you can find also additional technical explanations. Our catalogue will allow you to prepare orders with ease, giving you the chance to compare prices and evaluate right quantities. If you need any further information and help, please feel free to contact us. This catalogue is also published online on our website [www.rinaldin.com](http://www.rinaldin.com). The online catalogue includes all changes which took place during the year and is updated daily.

**PRICES**

Prices printed in our catalogue are fixed until July 31st, 2012, providing strong currency fluctuations do not occur. Should prices vary between the catalogue and website, the website prices are those to go by.

**QUANTITY DISCOUNTS**

Quantity discounts are available for most items, which are clearly indicated in the catalogue. Discounts will automatically be included in the invoice, even if you do not specify it in your order form.

**PAYMENT METHODS**

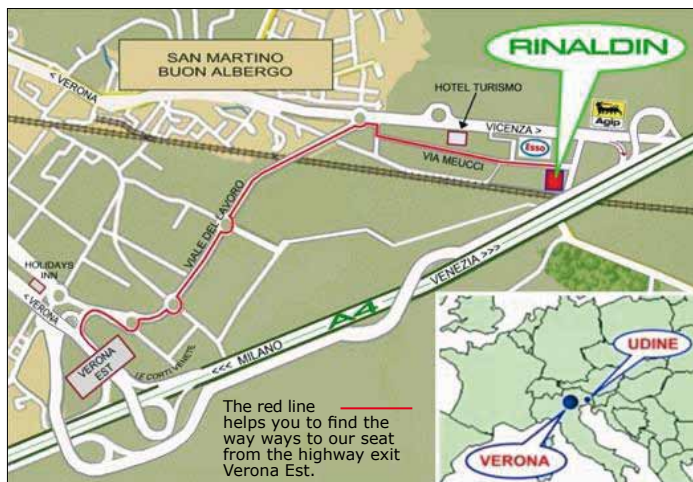
Payment terms are:  
 • In advance with 4% discount  
 • Credit card with 1% discount  
 • PayPal with 1% discount

Our bank data are:  
 Bank: Banca Popolare di Verona  
 Branch: San Martino B.A.  
 Iban: IT85 J 05188 59791 000000050905  
 Swift: VRBPIT2V181



**TRANSPORT**

Prices printed in the catalogue are ex-factory, that is freight cost is not included. You can organize the shipment by yourself supplying us your transporter's name and telephone number. Otherwise ask us for a quotation for the shipment with our transporters. We have a network of transporters that offer quick and reliable service to any country. A fixed plus a variable amount will be charged, depending on the weight and volume.



The red line helps you to find the way ways to our seat from the highway exit Verona Est.



Our expert sales team will be pleased to talk to you at any time and provide you for detailed information:

	contacts:	email	skype
English and French:	Silvia Rinaldin	silvia.rinaldin@rinaldin.it	silviarinaldin
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Technical information:	Edoardo Corso	edoardo.corso@rinaldin.it	edoardocorso

**OPENING HOURS** From 8:30 am to 12.30 am and from 2:00 pm to 6:00 pm. Closed on Saturday.

**5 good reasons to visit daily our site [www.rinaldin.com](http://www.rinaldin.com)**

- You will find all products of this catalogue. Besides, the site keeps you informed about new products, price changes, discontinued products, correction of mistakes that might happen during the year.
- Our site can store much more information than this catalogue, thus each product comes with exhaustive technical information and detailed instructions for use.
- The site includes many tutorial videos showing machines and equipment.
- Product search is very easy thanks to an efficient search engine.
- You will enjoy making orders, thanks to the shopping trolley system.

**HOW TO ORDER**

**Faxing:** 0039.045.990960.  
 You can fill out our order forms (that you can easily print from our website [www.rinaldin.com](http://www.rinaldin.com), section "How to order") or just use plain paper.

**Email:** [silvia.rinaldin@rinaldin.it](mailto:silvia.rinaldin@rinaldin.it)

**Through our website:** You can make orders directly through our website [www.rinaldin.com](http://www.rinaldin.com).

**Writing:** You can fill out our order forms (that you can easily print from our website [www.rinaldin.com](http://www.rinaldin.com), section "How to order") or just plain paper.

**Coming to visit us.** We are located in Verona, at a short driving distance from both Venice and Milan. You can visit our showroom and, at the same time, receive a demonstration of all our machines and equipment.

**PACKAGING**

Your order is packed and shipped carefully. No extra costs are included for handling and packaging. All items in stock are shipped out to you. Any item not in stock is cancelled and the customer should re-order at a later date. Sometimes you will receive recycled boxes. This is why the Rinaldin reuses for ecological reason boxes received by other companies.

**COMPLAINTS**

We suggest that you carefully check transport documents and articles as soon as you receive them. Should you have any complaints, pls add a comment on the delivery note, "accept the goods with reserve" and enter a detailed description. We also suggest that you take some pictures to the damaged packs. Goods travel under the responsibility of the carrier, so damages must be refunded by them. If you contact us immediately and fax/email copy of the delivery note, we can help you claim compensation for the damage. We do not advise rejecting the goods unless the damage is significant.

